



## TRANSPORTATION SERVICES

January 4, 2012

Parents of Success Express Riders,

DPS Transportation is committed to operating an effective transportation system that supports student achievement and choice in the Far Northeast.

Effective January 23, 2012 there will be service changes to the Success Express to address feedback received from the Far Northeast community. After a successful launch of the shuttle in August, we believe the new changes will accommodate increased ridership, overloads, bell times, PM dismissal and additional request for after school support.

Changes to stop times, pick up and drop off locations are reflective on all routes. It is important to review the new shuttle schedule with your student prior to January 23, 2012.

The following are changes that may impact your student's schedule.

- **Transit Times** –elimination of stops from various routes to allow for faster transit times. This will increase student's ability to arrive to destinations faster.
- **Pick Up and Drop off locations-** Buses will not pick up and drop off at all locations. Identify your route and ensure the bus will make the stop.
- **The arrival and departure times at schools** – Adjustment have been made to allow buses to arrive and depart schools more timely.
- **After School Activities-** – Buses have been aligned to support ASA activities.
- **Late In** – Certain bus lines will support your students late in start.
- **Red Line 5 – route has changed. Red 6 supports this route, times have been adjusted.**

We are certain these changes place us closer to a successful transportation system in the Far Northeast.

### Helpful Hints to a successful ride on “Success Express”

- Review the new schedule and times
- Update your student's bus pass
- Know your students bus information – this increases transportations ability to address your concerns quickly. It also allows you to get information from transportation in the event of a emergency.

Respectfully,

Nicole Portee  
Executive Director of Transportation Services